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# Report Highlights

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## Review of Agency Performance Measures

### Background Information

Performance measures for executive branch agencies are reported on the *Virginia Performs* website. Agencies are responsible for reporting their performance measure information while Planning and Budget is responsible for reviewing the information and maintaining the website.

Planning and Budget reports over 1,400 performance measures on *Virginia Performs* and they classify these measures into three different types - key measures, productivity measures, and other agency measures.

| Performance Measure Type | # of measures |
|--------------------------|---------------|
| Key measures             | 224           |
| Productivity measures    | 78            |
| Other agency measures    | <u>1,135</u>  |
| <b>Total</b>             | <b>1,437</b>  |

### Key Findings and Recommendations

We reviewed 75 other agency measures which covered 47 different executive branch agencies and found:

- 83% of performance measure results for fiscal year 2012 were accurate
- 56% of the measures had issues with understandability, meaning the user may have difficulty understanding what is being measured and how
- There are over 1,200 productivity and other agency measures reported on *Virginia Performs* not considered key measures. Planning and Budget may want to evaluate whether these measures are adding value to the process or whether the current performance measurement process should be re-examined.
- Planning and Budget should continue to strengthen their oversight of the performance measures information reported on *Virginia Performs*.

#### Why we did this review

*Section 30-133 of the Code of Virginia requires the Auditor of Public Accounts to conduct an annual audit of performance measures. We reviewed performance measure information for accuracy, reliability and overall understandability.*

#### Scope of this review

*Performance measure results reported for fiscal year 2012 on the Virginia Performs website ([www.vaperforms.gov](http://www.vaperforms.gov))*

*This review focused on one type of measure, other agency measures. Our previous reviews had focused on key measures and productivity measures.*

#### Types of Performance Measures

*Key measures relate to an agency's core mission.*

*Productivity measures relate to the costs of an agency's core business functions.*

*Other agency measures relate to an agency's programs.*



See the full report  
[www.apa.virginia.gov](http://www.apa.virginia.gov)